

Southwestern University
Fall 2020 "How's It Going?" Student Survey
Open-Ended Responses – Sorted by Class Year

Responses containing identifying information have been removed.

Question#1: If you have comments about the way your classes are being delivered, please share them here.

Hybrid Trouble for Remote Students

First-Year

1. Only thing I can think of is that it is hard to hear others that are attending physically when attending virtually.

Sophomore

2. In hybrid classes, students who are online are not given the same opportunity to participate and engage. It appears some instructors are more tech savvy and have found ways to make class decent for online students but that other professors are really struggling to do anything engaging or interesting past lecturing with a blank screen.
3. It can be difficult if some students are in person and some students are online, attending from. It makes discussion-based classes hard.
4. Sometimes it is hard to learn because professors will be more focused on students in person, so the professor will start only talking to the in person students and online can't hear very well nor can we understand what is written on the slides

Junior

5. The format of zooming in to an in-person class is a bit difficult. A lot of times it's difficult to understand the professor and I cannot hear any of the class discussion. Which can be tough
6. I have one class that is hybrid method and it is not going well for those of us that are remote. We can't hear the in class discussions being had so essentially we are put on the screen, listen to the professor, and then strain to hear the discussions. Because of this we can't interact or add to the discussions.
7. Classes that have mixed students in person and online aren't very smooth, hard to have discussion days with the prof balancing btw his computer and the class that's present. That being said all online classes are going very smoothly and in some ways I prefer them to in-person
8. The hybrid classes just aren't working. I am able to attend classes in person and I would love nothing more in the world to still be able to walk across campus to go to class and get some sort of social interaction, but it's just not working. It's asking too much of professors to have to facilitate discussion between both online and in-person students. It has to be all or nothing because we just can't keep wasting half of the already shortened class period fixing technical difficulties.
9. One of my courses feels like we are watching our professor lecture to in-class participants with some interaction with us online

Senior

10. Classes that are hybrid are incredibly difficult to be engaged in and to feel connected to the rest of the class. Classes that have chosen to have one day for online learning and one for in person make me feel like I am missing out on class time and opportunities to ask questions and discuss with peers
11. One class is In Person but half the students are virtual. It's really hard to connect with them and do group work (which is an expectation) and even though I don't like online class, I would prefer it be online than half and half because it's just so confusing.

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12. my classes have been adapted to almost fully online for all students but until yesterday there were some people in the classroom and discussion was nearly impossible. All remote students expressed frustration and learning almost nothing.
13. I am a remote learner for one in person class but I am not able to read anything that is written on the chalk board.
14. One of my classes is in person one day and online the other day we meet. Our professor has a lot of technology issues and it caused online students to not be able to attend class one day. There is no constructive way to give her feedback about...

Syllabus & Assignment Communication

First-Year

15. I find it difficult to feel as if I know where all my assignments are, like I'm always missing an assignment that is required.
16. There isn't very much instruction about assignments we are just expected to look on moodle. I do better when assignments are explained to me in person. The class time is so limited that if the professor has time to explain anything at all it's incredibly vague. It has been very stressful figuring everything out especially when professors aren't responsive to emails.

Sophomore

17. My classes feel so stressful I spend so much time in the day working on my classwork and feel overwhelmed. I have no clue how to navigate the new Moodle site. I do not know when assignments are do. I do not know how to find resources on campus because everything is online. I am just overwhelmed and feel like I am getting nothing done.
18. All of my courses are on different platforms and with 16 hours, it's difficult to keep up with unscheduled assignments and quizzes. It would be helpful if platforms were somewhat standard.
19. Sometimes it can be difficult to keep track of assignments when professors are all using different platforms and applications to either post their work or run meetings off of.
20. My classes syllabi this year were not as clear because most classes spread it out across multiple documents to likely make it more obvious but really it's just hard to keep track of.
21. With some of my older professors, the increased usage of technology seems to be a bit of a struggle for them. While it is expected and understandable, some of the expectations for the course are becoming confusing and I am nervous about having a future misunderstanding among these professors.
22. The only comment I have is it is so bloody annoying and cumbersome trying to figure out what is due at what time when the programs for my homework is strewn between like 6 different, independent companies.
23. It is just overwhelming to learn where everything is on moodle or how each professor wants things turned in.
24. I have a teacher that doesn't accept any late work and I know that pre-pandemic times this is not acceptable but now, sometimes the weird mix of hybrid classes confuses me.

Junior

25. I'm so exhausted by searching for everything all the time. All my professors use different platforms and have different systems for things. Anytime I want to try and find information on an assignment or find materials for assignments I have to go through like three different websites

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Senior

26. I feel some professors are not giving us enough heads up for assignments. They assume we are at home all day (and even if we are), but we are busy most of the day. One professor did not communicate how often homework would be posted and only gave us 48 hours to do the homework and ask questions, but we cannot expect our professors to be checking their email all day. More direct instructions via moodle and verbally is needed in general.
27. i am taking an fra and my coach is not communicating as well as i think she believes she is and often comes across like i am bothering her in an effort to clarify what emails mean and what it mean for me to be remote this semester
28. I wish it was all uniform, like the platforms we use and stuff. Each of my classes is different.
29. It's been very hard to know what's expected of me
30. Unknown class
31. One of my professors is not great with Moodle and communicating assignments which has been difficult for many in the class.
32. The thorough instruction is VERY important and all of my professors have done an incredible job making the class requirements very clear. The only personal issue that I have is in maintaining which class is on skype, which one is on ring central, moodle, canvas, etc. but that's just a matter of double checking my planner before logging on.

General Academic Challenges

First-Year

33. I wish that more of my classes were in person. The way that the online classes work, it just feels like a fake class. Doesn't feel real
34. I just find it so much harder to learn through online classes, scared I'm gonna start college with a shaky GPA.
35. Online classes are being taught well; however, it's difficult to reach out to people that you want to talk to. I would encourage all professors to assign group work to randomized groups each time so students can interact with new people.
36. It has been challenging to make connections with classmates in my online classes.
37. The only concern I have is group work. I understand that professors give group work so we can learn how to work as a team when we have a career However, being someone who has a job right now makes me have a schedule that is not as flexible so group work causes me stress. I tend to do my work during the day since I work at night but the pattern of my teammates is to do their work at night. Then, I end up having to stay up later waiting for them and getting less rest when I should not have to do that since I complete my work on time. I understand the reasoning, but I don't think group work is the best thing to do especially in college when everyone has different life scenarios.

Sophomore

38. I wish that my professors who are able would do 100% face to face. Some are splitting the class time between face to face and distance when I think we could be meeting in person more often.
39. Firstly, the flipped lectures- in which there is homework prior to a lecture- is ridiculous and ineffective. I have never been so consistently confused about my homework in my life. The social aspect of school has been gutted, and the no visitor policy is unethical (especially for individuals without roommates or suite-mates). food is harder than ever to get a hold of. I could go on but i think the point is clear. this semester is BUNK, and i wish i deferred.

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Junior

- 40. They need to be physically in the classroom.
- 41. One of my classes is in the ballrooms & the tall ceilings make it REALLY hard for me to hear my professor and classmates in a discussion based class.
- 42. It is very hard to learn like this.
- 43. I wish and hope things can be back to normal like the previous semesters.

Senior

- 44. Some of my online classes have a "flipped classroom" model where we use our ring central meetings for discussions and activities, etc. Though I appreciate the intent, this means that in addition to the readings and usual preparation needed for class time, we also have to set aside a significant amount of additional time just to watch the lecture videos and take notes. I would much rather attend a synchronous lecture any day than be a part of a breakout zoom group with my peers discussing a video.

Work Load

First-year

- 45. Way to fast paced and demanding considering people's circumstances right now
- 46. I feel like I have too much coursework, if I try to take time for myself, I end up either getting behind and rushing to complete something or find myself staying up late to finish assignments.

Sophomore

- 47. Because of the shorter semester, the information is very compacted and the workload for each of my classes has increased.
- 48. Too much homework
- 49. Professors are assigning a lot more work and it's getting a to be a little too much

Junior

- 50. I think teachers are throwing too much at the students right now... I have had barely any time to sleep
- 51. There is a surprisingly large amount of work, much more than I expected. Not overwhelming, but much more rigorous than I thought it would be.

Wi-Fi

Sophomore

- 52. Wifi is poor
- 53. I hate online and I am incredibly upset that we are having to do it. I firmly believe that I am getting less than what I am paying for. And the wifi at the school is terrible so most of the time I can barely connect and therefore I am missing a great deal of stuff during class.

Junior

- 54. The only issue I have been experiencing with online courses is the campus WiFi connection. It tends to lag during video calls, and sometimes the connection is completely lost and I get kicked out of the class call. I know that WiFi can be a tricky resource to manage, but seeing that 4 out of my 5 classes are entirely online I need reliable internet connection.
- 55. The wifi here is horrible so it takes even longer to get my work done.
- 56. The internet is a little spotty in the Lord's center and kicks me out of my classes frequently.

Senior

- 57. The synchronous learning is understandable but hard to attain with my level of equipment.
- 58. It would ever so nice if the WiFi could be a little less temperamental.

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Positive Feedback

First-Year

- 59. All are pretty good. The only thing is sometimes office hrs are hard to make but the teachers are super accommodating!
- 60. Loving them!

Sophomore

- 61. all good
- 62. They are overall ok
- 63. It's hard sometimes, but my teachers are trying really hard and it shows.
- 64. Classes are fine for the circumstances, just not worth what I'm paying for them.

Junior

- 65. As a transfer student, Discussion based classes are a new way of learning for me! But I am getting adjusted
- 66. I am surprised by how much I am enjoying my online classes. After the spring, I was really worried about how online classes would be handled. So far, it is going really well.
- 67. I really appreciate the willingness to adapt and the understanding the professors are displaying during this semester. It does seem that some of them are a little frazzled and under prepared.
- 68. My professors have done a great job I think.
- 69. I really like the synchronous classes. The end of spring was harder to stay on top of my work because my classes were asynchronous. My professors have been doing an excellent job- especially the ones balancing remote and F2F at once.
- 70. I love my classes and my teachers. It's a lot of class work but I feel like that is what I paid to experience and I enjoy organizing my schedule and studying with friends.

Senior

- 71. I'm very impressed at how engaging online learning has been. I didn't think I would like being online but it's actually been great.
- 72. Really appreciate the flexibility of professors.
- 73. I felt like you were stealing money in the spring, but this semester has felt like I'm in class even though I'm remote and overall is back on track with how the school operated before the pandemic.
- 74. all of my professors have adapted well to online learning. :))
- 75. Online classes are definitely difficult but I think professors are doing their best to keep up with it. They also know that COVID poses many issues including mental health and are letting us know that it's ok to mess up/ forget things.
- 76. Virtual classes are not a substitute for in-person, but my professors have worked very hard to make the best of this situation and I am very grateful to them.
- 77. The professors are doing a wonderful job!
- 78. My professors are doing a fine job. I wish I could say the same for the school.
- 79. My professors have been great about making sure remote students are included. If there are some students in-person and some who are logging on through RingCentral, remote students can't hear what's happening but my professors deal with this by listening to what in-person students say in class and repeating it to the remote students and vice versa. I personally have heard from friends that sometimes professors forget to be intentional about make everyone is included (i.e. a professor talks while walking around the room but the remote students can't

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hear what he or she is saying), but overall, the faculty has been really flexible and they've done well.

Housing

Senior

80. I was not aware I had ALL online classes when I paid for on campus living.

81. I was told most of them would have at least some meeting but now are all online. I would not have payed for housing if I knew this was the case. I could have completed school from home but am now having to pay unnecessary rent.

Question#2: What suggestions do you have for Southwestern about ways we can improve your college experience this term?

Academics

First-Year

1. It's tough to feel connected on campus going to school on a screen. Study groups online are not as good as study groups with people. I feel my grades will suffer not being able to make these connections.
2. Shoot for more in person courses.
3. Chill out on social distancing. Move classes to be in person next semester PLEASE.
4. Less group work
5. Maybe, we could try to send notes early to students so they could get an idea on what certain subjects will be covering.

Sophomore

6. Dont take away from academic time to stagger classes. It has caused all my professors to give us additional work out side of class that if taught by them may only be an extra 15 minutes but sense It is not it often turns int 30-45 minutes of additionally work that is not including homework and test. I would much rather have more time in class and walk by someone in the hallway then have my days be so overwhelming.
7. Get better wifi, please.
8. Have profs hold some classes outside.
9. The word I can use to describe is overwhelming. I feel like college is about school and making connections with other people. Right now with the amount of online classes I feel like I am restricted to the same 4 people and don't have as much collaboration.

Junior

10. Choose either online or in person. Not a huge fan of the half and half
11. Classes need to be in person.
12. They need to be more understanding with certain class aspects. Since everything is online and different it is possible to miss certain things, there is not a single person I know who hasn't missed an assignment due to the new way of doing things...
13. Reach out to students more!!! Learning online is SO HARD and it is SO DIFFICULT to make friends and be social on campus.
14. I wish we hadnt come back. I know why we had to, but we waste so much time on technology issues in all my classes i wish we were just all online.
15. I feel like online school is just meeting multiple deadlines every single week, more so than normal classes.

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16. Make aware of the study places on campus

Senior

17. More thought and regard for remote students and those choosing to take classes fully online.

It's clear that we were an afterthought in much of the planning

18. Improve wifi servers and make moodle more accessible

19. I need Southwestern (and this isn't just Southwestern) to stop trying to sell this experience as a good replacement for what it once was. This is not a "modified" normal and we can't sit around waiting for things to go back to normal once again. The world is changing and I am sad to see that Southwestern didn't give classes more of its attention. Instructors don't have heightened microphones so students can hear lectures. There isn't a better platform where students in-person and online can better connect and cooperate in discussions.

20. Continue to be flexible with students. It's hard to focus right now and the flexibility helps keep us going.

21. I wish we had the same pass fail policy we had last semester, I don't think this semester is going to be any less stressful or easier than last spring.

22. im grateful for my professors, as they are the only thing thats really making me feel supported and a part of campus life.

23. Be more aggressive in terms of fixing the WiFi when it's down. The WiFi has failed a few times for me, sometimes causing me to miss class.

24. Don't try to make a replacement for the past reality. Create something new. Trying to tell me that this virtual experience is a good replacement for what once was great isn't the right move. Southwestern needs to find ways to offer education through a new format.

25. Improve the WiFi. Improve the WiFi. But most importantly, improve the WiFi.

26. Honestly. Please make it so teachers don't require attendance. It's so crazy right now, there's a lot of things we can control as students. The amount of stress is already overbearing. I feel like, especially being online with so many internet factors, only allow like 5 classes to miss is not enough.

Campus Activities

First-Year

27. How do I know when clubs are having there meetings? I follow the clubs I am interested on Instagram but they do not post meeting times.

28. I don't live in a Freshman dorm and I would like to connect with other freshmen. I would like to attend events with other freshmen outside of freshman dorms or in common space.

29. It'd be nice if there was more communication on events and when and where they are. I feel like if you don't know where to find information, you won't get it.

30. Post campus events on the SU app as well. The emails can get lost in the mail box. I missed a lot of the emails regarding social events since there were a lot of other emails about my courses

31. I wish that the processes for joining clubs and organizations was made more clear without the need for attending a virtual presentation.

Sophomore

32. More in person experiences PLEASE! I know that they would have to be socially distanced, etc. but students are going crazy (not to mention probably going off campus and making bad decisions). Please offer more in person events. Please let us use Pirate Bikes. Please open up sports fields and allow us to meet with professors in person.

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- 33. Some events or lectures are only in person (reserving 10 spots, etc.). I stay in my dorm room most of the time due to being at higher risk and would appreciate if more of them had virtual options in addition to being in person since it does get boring staying in my room
- 34. goat face to face events outside! on the mall or something! there is hardly any chance to hangout which is vital!! give us the chance to have community sized social distanced events! i want to see and meet people!! i don't know how the freshman are supposed to be getting the community experience right now. it worries me with halloween coming up that students will start finding unsafe ways to hangout because theres hardly any options.
- 35. As difficult as it is, any kind of in person social gatherings would be amazing.

Junior

- 36. Offer more virtual Events during the day. My parenting prohibits me from attending at night

COVID-19 Precautions

First-Year

- 37. Considering there is currently only 10 infected students at this time, I wish more face to face and interaction was applicable. I also hope to see the mask rule relax a bit because I believe it halts my focus and interaction ability
- 38. Bring the hammocks back

Sophomore

- 39. keep promoting mask wearing
- 40. Improve transparency with covid statuses on campus.
- 41. Let us take our masks off it we are walking outside
- 42. I feel as if it's being made more difficult for me to be on campus and SU is not doing a lot to help me get a COVID tested that they do not want me to be on campus.
- 43. Let people hang in rooms, I know it probably can't happen, but let people hang out and let people in relationships be in each others rooms
- 44. Not enforcing masks in certain places besides res halls.
- 45. I am extremely appreciative and thankful for all of Southwestern's measures to ensure a safe and healthy environment. Although this is not Southwestern's fault, it is extremely frustrating to see my peers not complying by the the social distance and mask orders. Before I moved in, I knew my biggest concern would be the lack of power SU has to enforce social distancing rules off campus and not in the class room. As someone who is respecting these orders in order to ensure my peers and myself are safe, it is frustrating/sad to see my peers not to the same.
- 46. The RAs have some sort of god complex and its getting on everyone's nerves. Nobody wants to listen to them
- 47. I dont think there is anything that can be done outside of general improvement. COVID completely ruined the already atrocious manner in which education is carried out.
- 48. More details on how risks related to COVID-19 (parties, non mask users, etc) will be dealt with
- 49. Texas A&M is allowed to have masked and socially distanced worship services/other activities but we are not allowed to meet in that manner no matter what and I think as long as we are safe about that it could be okay
- 50. Being able to sit in socially distanced groups without a mask on, especially if in the chairs outside
- 51. Keep the dining to go option separate from the dining hall area. It keeps things less congested.
- 52. No masks outside
- 53. One thing I think Southwestern could possibly improve is the daily health screenings. I understand the need for having some sort of check in among students on campus, but I feel like

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these health screenings are not being super beneficial right now. To be quite honest, I forgot to do these screenings last week just because I feel like the link is hidden. Yes, I realize they are in the daily emails SU sends out, but I feel like they are hidden within them and just inconvenient for me to access. I never really look at those emails, since they usually are repetitive over the week and usually advertise campus events. Personally, I am quite the busy person and just don't feel the need to glance at these emails unless for some rare reason I am looking for a fun weekend event or opportunity. Also, I feel like the way these emails are formatted are just a pain as the small font and the having to click on each link just for more to explained underneath just make it a hassle. I have to search for this daily screening link to fill it out, and it becomes quite annoying. I'm even pretty sure one day it wasn't even linked in the email. I've discussed this complaint with some of my other friends on campus, and they have agreed with this. It's a very small issue, but one I have noticed for sure.

- 54. Get rid of the no one on campus is allowed in private living space rule. It's suffocating.
- 55. The RA's seem to have a holier-than-thou complex that is really putting a damper on my housing experience. I had a wonderful RA but she was replaced and now instead of helping us students, the RA's seem to be bullies.

56. Get rid of COVID

Junior

- 57. Have more faith in your students. Trust that we are doing the right thing, in terms of public safety, because we are. The constant monitoring and policing is suffocating.
- 58. LOOSEN UP! The policies are completely crossing a line. Students have no personal freedom and we have no rights. The university is being extremely too intrusive. Let college kids be college kids.
- 59. The no visitor policy is unreasonable.
- 60. Not making us pay for random Covid tests.
- 61. I understand there are rules in place for COVID however I believe especially in the apartments I get no social interaction and I can't visit anyone.
- 62. I think they should implement a close circle policy. humans deserve community and face to face interactions with those they love. not to mention how social isolation increases the severity and risk of a variety of mental illnesses.
- 63. Do another round of testing down the road
- 64. Update the COVID dashboard more frequently (as in actually every day). Make options for places (other than your room) to safely study more well known and accessible.
- 65. Trust the students a little bit more. I feel like living on campus is suffocating and prison-like. I had fewer rules at home. We're smart people and we know how to keep people safe, but I feel like I'm always on guard either afraid of getting caught or feeling like I have to watch everyone to make sure they're safe. It's horrible and depressing being so close to my friends but too afraid to see them even in a safe matter. There are all these programs and facilities for the first-years but like always the upperclassmen feel left out and forgotten. I would like tents and outdoor seating around Lord Center to have meals with friends. If you don't want people to break rules by sneaking guests into their apartments then provide options for that not to happen.
- 66. Give us our freedom back. We have no rights on campus
- 67. As an RA I feel safe with pro staff and with with professors. It'd facilities not wearing their mask correctly and students who are rude to me when I remind them that make me feel unsafe and then so many students don't care and go off campus and gather and that makes me feel unsafe

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68. I honestly hate how vague all higher-level faculty explain what’s happening. If there are going to be virtual question-meetings with the president and others, then they should be prepared to answer the difficult questions. Also, the tattle-tale system of disciplining students is unprofessional. We are still young adults and deserve some freedom without having the fear of an “enemy” turning us in. It has not helped reduce covid-19 exposure, but instead it has risen the tension between students.
69. Have better procedures in place for individuals who contract COVID-19. I was forced to go home because of the fact that 1) It was relayed to me that Southwestern may not have a place to accommodate me for isolation, and 2) I was going to have to pay for housing to isolate on campus, when there are over 100 empty beds available...

Senior

70. Allow visitors to rooms
71. I am remaining at home for the entire semester so any improvements are on my end. I can't go to campus for the safety of my family and others.
72. Traffic flow guidelines make certain buildings much more difficult to access and navigate and I feel they do not contribute much to Covid-19 safety
73. I can't stress this enough, TELL THE STUDENTS EVERYTHING! Don't hide every detail of the policies, initiatives, and restrictions behind serious websites and spokespeople. Give students all the info they could ever need on one page, one one site, with one group on campus to after answers on any question.
74. Can we get any closer back to normal?!
75. if you’re going to make people quarantine because of contact exposure, MAKE THEIR ROOMMATE QUARANTINE TOO. it is not productive to not have everyone living in one space to not be completely quarantined.
76. I have heard rumors that there are people with COVID on campus. I know it’s just a rumor but I think it would be nice if we got weekly updates saying how many people have gotten sick, even if it’s zero.
77. No masks. Ever. Stop the madness. Please cite one college aged student that has died solely from the virus. Or continue to have dictatorship rules and accuse the President of being a facist.
78. Totally random but have you guys considered preemptive sewage testing for covid-19? I know the University of Arizona and University of Minnesota have had decent results with it, although I am unaware of the logistics and costs of such things...
<https://www.washingtonpost.com/nation/2020/08/28/arizona-coronavirus-wastewater-testing/>
79. I think the tennis courts should be open! Playing tennis with masks on should be safe and the sport is natural socially distanced!
80. Athletic organizations are allowed to meet and practice without masks on. This is so dangerous and makes me very nervous attending my few in person classes.
81. Allow visitors to rooms on campus, even if it's just within the same dorm building. By giving students no outlets to socialize on campus, we are being left with no option but to go out somewhere where we are at much higher risk than just staying in our rooms.
82. Please allow visitors to rooms on campus so we don't have to go out to meet up.
83. Please allow us to have a visitors in lords, we have nowhere else to go and it just increases the amount of time spent at restaurants.
84. Let us see people in different dorms since it’s only a self serving, avoid getting sued rule anyway

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85. Stop enforcing ridiculous policies in the name of student health. I live in a house on campus where we are required to wear masks outside of our rooms when all of the houses vents are connected so we breathe the same air no matter what. I have to meet with the dean of students if I take one step outside my room without a mask but there is currently the blood of a dead rat in the kitchen of our house that has been there for 24 hours. It is also disappointing that the school would not side with a group of students taking a stand against racism and taking on a national organization but instead, take advantage of the punishments that group of students has received for taking a moral stance.

Social Isolation

First-Year

86. I got nothing to be honest other than promote making friends some people look lonely :(
87. I would like more opportunities to meet friends, it seems most people have connected with their roommates and made friends that way, I have not so I don't have very many friends on campus.
88. Try and make more events in person because it's super hard to meet people for the first time online. If I was an upperclassman, I guess it would be different because I would already know most people, but as a freshman, it has been really hard to physically meet people.
89. offering more options for the first years to meet people (primarily face to face but socially distanced)
90. I think you guys are doing good with taking precautions and keeping everyone safe, but i also feel like i've social distanced so much that i don't know how to be social anymore. It's different when having conversations in an online class, but i feel like i barely even know the people that stay on my dorm floor. I don't know what could be done about this, maybe some virtual bonding type things, its just something i've been thinking about.

Sophomore

91. My mental health has never been worse, and because of it I feel so disconnected from Southwestern and the community. I just have no motivation for anything and I am scared that I will not maintain the grades I need to maintain for my scholarships.

Senior

92. One thing as an off campus student that I find to be personally difficult is feeling socially alienated from the community. It is one thing to have classes online, but it is another thing to have classes online AND to be commuting. It's a matter of Mouthwestern being SUCH an important tool to communicate different student activities but when you're not able to hear the "mouth" at Mouthwestern anymore, it's sort of a "cut off." The SU app has been helping A LOT, don't get me wrong - but there's still a disconnect. I love the university and I've never had this issue before, it's just COVID-19 has widened the gap when SU was just starting to really expand its communication methods outside of just the postmaster. Additionally, the COVID-19 policies about the specificity about studying on campus is a bit minimal? The broader policies are available to the population in terms of the amount of rooms there are, what protocol is in place, etc. but as an off campus student I had no idea WHERE the rooms were located, how to reserve a room, etc. As for my last answer regarding COVID-19, I feel like the protocol for students is incredible as most of my friends that attend other universities are terrified of going to their classes due to the lack of policies and protocol. However, after hearing about off campus parties and how students (and RA's) at Southwestern are still attending parties and just aren't posting about it so "nobody knows," I feel that as a student trying to take the necessary

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precautions to protect my family I'm not safe. I honestly don't feel safe despite all of the protocol in place because there's no way to know who went because of "not posting" and not being able to report because of no proof. My worst fear is that I'm going to catch COVID-19 and give it to a family member not just from attending classes but because I was at the wrong place at the wrong time getting exposed by a student that went out and just didn't post about it or talk to anyone about it because they didn't want to get tested.

93. Being a senior I have felt very disconnected and really sad that Covid-19 has ruined the atmosphere of seeing my friends and even campus busy.

Other Comments

Sophomore

94. I've been sick an SU isn't being very helpful
95. Fix the Commons. Food quality has gone way downhill.

Junior

96. let us get food to go from the actual commons. the bite app and the room by the cove do not have nearly as many options as the actual commons

Senior

97. Discount tuition
98. Ruter Hall has no access to water for residents to drink. Almost every residence hall has a water bottle refill station except for Ruter. I feel that a refill station on the first floor would allow Ruter residents to stay hydrated which is a crucial component to staying healthy and fighting off any pathogenic illness.
99. It's so hard to find good information about what the hell is ever going on with Southwestern, with the only source for a lot of very important information being sent out in poorly-worded emails that are very easy to miss for many students, or through word-of-mouth with other students who also don't have the full picture and are attempting to piece things together without the full story. There has to be a better system for Southwestern to communicate with its students. Plus, I actually tried going to the health center this semester for a relatively mild injury that was 100% in its purview, and followed the posted directions to do so, but I wasn't even seen by the nurse, who I was told was inside and was otherwise available. Why even have a health center if it will refuse to see students?