

**gold high-speed internet - 100X faster than basic!**

- 6 Mbps wired speed - the speed you need for downloads!
- Wireless Internet
- Gaming Support (XBOX; PS2; PS3)
- Customer Support 24/7
- Instant Installation

Fall Semester \$136.50

offer ends 8/10

**SUPER SAVER PACKAGE:  
FALL & SPRING SEMESTERS  
ONLY \$245.70**

**silver high-speed internet - over 20X faster than basic!**

- 15 Mbps wired speed
- Wireless Internet
- Customer Support 24/7
- Instant Installation

Fall Semester \$91.95

offer ends 8/10

**SUPER SAVER PACKAGE:  
FALL & SPRING  
ONLY \$165.51**

**basic service - dial up speed**

- 64 Kbps wired speed
- Wireless Internet
- Customer Support 24/7
- Instant Installation

No additional cost.  
Online registration only.  
You must register to receive your  
username/password.



**You will not receive a username and password until you have registered online or we have received the form below.  
Sign up online at [www.apogeenet.net](http://www.apogeenet.net)**

for assistance, call toll-free (877) 276-4339

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**southwestern university order form**

**student information**

- I have had an account with Apogee before
- I have never had an account with Apogee

student's name: \_\_\_\_\_

last 4 ssn: \_\_\_\_\_

room # (if known): \_\_\_\_\_

room phone (if known): \_\_\_\_\_

alt phone: \_\_\_\_\_

email: \_\_\_\_\_

required for service

**billing/permanent information**

\*if using a credit card, the name and address associated with the card MUST match the billing information. It is the account holder's responsibility to make sure credit card charges are made by authorized users.

billing name: \_\_\_\_\_

state id or driver license #: \_\_\_\_\_

address: \_\_\_\_\_

\_\_\_\_\_

daytime phone: \_\_\_\_\_

alt phone: \_\_\_\_\_

email: \_\_\_\_\_

required for account confirmation/receipt

PLEASE COMPLETE REVERSE SIDE

the steps...

**1 SIGN-UP**

Choose a package and sign-up online at [www.apogeenet.net](http://www.apogeenet.net) or mail in the attached form. You can pay a flat rate for the semester or full academic year.

Sign up online and your username and password will be provided to you immediately.

Mail in the attached form and your username and password will be emailed to you after your account has been created.

**2 PLUG-IN**

When you arrive...

Make sure that you are plugged directly into the data jack in the wall and are using an Ethernet cable (not a phone cord).

Make sure any bridged connections you have are removed and disabled.

**3 PROTECT YOUR COMPUTER**

Virus and firewall protection is offered by Southwestern University at no additional cost. For more information go to: <http://its.southwestern.edu/kbs>.

We also recommend having spyware protection installed on your computer. You can download Ad-aware and Spybot for FREE at [www.download.com](http://www.download.com).

faq's

What does my account include?

- ▶ Direct connection to Southwestern's network and full Internet access from your room.
- ▶ FREE customer service support 24/7!  
If you have a problem connecting to the Internet, simply call our toll-free customer support line and a customer service representative will troubleshoot with you over the phone to help resolve the problem.

Can I share my account?

No. Your Apogee account is for you and you alone. Do NOT share your username and password with anyone. Sharing your account could be a security and/or legal issue since you cannot control what others may be doing on your computer.

Routers, access points, and other such network devices cause connection problems and are therefore not permitted.

Review Apogee's end user service agreement at [www.apogeenet.net/support/eua.pdf](http://www.apogeenet.net/support/eua.pdf)

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**southwestern university order form**

select service package

	price before 8/10	price after 8/10
<b>gold high-speed internet</b>		
<input type="checkbox"/> Fall Semester	\$136.50	\$136.50
<input type="checkbox"/> Super Saver Package Fall & Spring	\$245.70	\$273.00
<b>silver high-speed internet</b>		
<input type="checkbox"/> Fall Semester	\$91.95	\$91.95
<input type="checkbox"/> Super Saver Package Fall & Spring	\$165.51	\$183.90
<b>basic internet</b>		
must sign up online: <a href="http://www.apogeenet.net">www.apogeenet.net</a>		
ALL PRICES INCLUDE TAX		

select method of payment

check payment \$ \_\_\_\_\_ please write students name on check

credit card payment credit card address MUST match billing address

card # \_\_\_\_\_

exp: \_\_\_\_\_ \*security #: \_\_\_\_\_

\*the security # is the last three digits on the back of your credit card. For American Express it is the four digits above and to the left of the credit card number.

signature: \_\_\_\_\_

credit card will not be processed without cardholder's signature

Accounts with returned checks are subject to service fees. It is the account holder's responsibility to make sure credit charges are made by authorized users.

Mail form with payment to: Apogee  
715 W. 23rd, Suite M  
Austin, TX 78705

PLEASE COMPLETE REVERSE SIDE